

OVERVIEW

The healthcare system has become very complex, with multiple competing demands and several impending changes. Although many primary care practices understand the need for change, most do not have the resources or infrastructure to implement major modifications. Improving Performance in Practice (IPIP) is aimed at transforming the way we deliver healthcare by giving doctors the tools, systems and support they need to provide consistently high quality care to all patients all the time. IPIP will provide in-office assistance to practices to improve quality of care, efficiency and satisfaction for both patients and the healthcare team. Practices will initially use diabetes and asthma as the content around which to develop efficient, patient-centered systems that can be used as they expand to other areas.

Components of IPIP

A basic hallmark of the IPIP initiative is for a designated Quality Improvement Consultant (QIC) to work onsite with the practice leadership team to develop a practice-specific redesign plan utilizing the resources of collaborating experts in the following areas:

- Disease registries
- Work Flow analysis
- Chronic Care Model
- Team building and communication
- Implementation of systems change
- Quality Improvement Principles
- Advanced access scheduling
- Population-based care management

Goals of IPIP

- Learn and apply quality improvement and data collection methods to improve care for any condition
- Apply population based strategies for patient care management
- Prepare for NCQA Recognition status
- Improvement of the systems that help you to provide care to your patients

Practice-Based Quality Improvement

Up to 20 hours of Category 1 [™] CME credit will be awarded to physicians who have had meaningful involvement in performance improvement activities within his/her practice.

Key Collaborating Agencies

Community Care of North Carolina
North Carolina Area Health Education Centers
North Carolina Academy of Family Physicians
North Carolina DHHS, Division of Public Health
The Carolina Centers for Medical Excellence
North Carolina Pediatric Society
North Carolina Medical Society
North Carolina Chapter of the American College of Physicians